

Hutchings Marine Products Ltd.

Please complete this form entirely to avoid delays.
A credit will be issued upon receipt and inspection of the returned goods.

Qty	Item No.	Description	Invoice or Packing Slip Number	Reason for return:

Date:
Dealership Name:
Contact:
Telephone#:
Email or Fax#:

RG#:
Authorized:

DEFECTIVE & RETURN GOODS POLICY

Please **email or fax, for RGA#** prior to returning goods.
Returns that are **NLA and/or after one year** from date of purchase **will not be accepted.**

DEFECTIVE GOODS:

Defective merchandise will be accepted for credit or replacement, providing the following conditions are met:

1. Return Authorization has been obtained by completing a Return Authorization Form. Please email or fax for RGA# prior to returning goods.
2. Invoice or Packing Slip Number must be provided.
3. A detailed explanation of the problem. **(NG or Defective is not acceptable)**
4. Merchandise is to be returned freight prepaid or picked up by a Hutchings representative.

RETURNED GOODS:

Shipment of wrong merchandise or merchandise not ordered will be accepted for return and a full credit issued, providing the following conditions are met:

1. Return Authorization has been obtained by completing a Return Authorization Form. Please email or fax for RGA# prior to returning goods.
2. Invoice or Packing Slip Number Must Be Provided.
3. Reported within seven (7) days of receipt of goods.
4. Product is returned in 100% re-saleable condition.
5. Merchandise is to be returned freight prepaid or picked up by a Hutchings representative.

All other merchandise will be accepted for return and subject to a 15% RESTOCKING CHARGE providing the following conditions are met:

1. Return Authorization has been obtained by completing a Return Authorization Form. Please email or fax for RGA# prior to returning goods.
2. Invoice or Packing Slip Number must be provided.
3. Returns that are NLA and/or after one year from date of purchase will not be accepted.
4. All Stickers & Bar coding must be removed.
5. Product is returned in 100% re-saleable condition.
6. A Restocking Fee of 15% will be charged.
7. Merchandise is to be returned freight prepaid or picked up by a Hutchings representative.



*As an environmentally conscious wholesale distributor, we are;
personable, take pride in our customer service, protect
our dealers and their network- no matter the size.*