

POLICY: We are a marine wholesale distributor and sell only to recognized marine stores and outlets.

ORDERING: When ordering from our catalogue, please reference our item number and where applicable give size, colour etc.

MINIMUM ORDER AMOUNT (\$5.00 SURCHARGE): We require a minimum order of \$25.00. Orders less than \$25.00 will be subject to a \$5.00 surcharge. No exceptions.

WEBSITE ORDERING: Same policy as above. Call our order desk to obtain a user name and password to access.

BACK ORDERS: All back orders will be shipped with your next subsequent order, unless other arrangements have been previously made. Also, all back orders \$10.00 or less, or over 30 days old will be cancelled, unless otherwise advised – Please re-order.

PRICE LIST AND CATALOGUE: Available on-line, disc or email.

PRICING: All prices are subject to change without notice. Therefore, please check our website or your invoice for current dealer pricing.

CREDIT: All new accounts will be required to submit a valid credit card and complete our dealer application. Accounts will remain COD and pay by credit card, e-transfer or cheque until credit can be established.

REGULAR TERMS: Our terms are 2% 10 days, NET 15th of the following month on approved accounts. To qualify for the 2% discount, payment must be received by Hutchings within 10 days from date of invoice. A service charge of 2% per month (24% per year) will be levied and collected on all past due accounts. INVOICES OVER 60 DAYS, WILL AUTOMATICALLY PUT your ACCOUNT ON HOLD.

CREDIT CARD PAYMENTS: We accept VISA or MASTER CARD. Net 10 days, no discounts allowed.

FREIGHT POLICY: Dealers must place a qualifying Booking Order to take advantage of our Freight Allowance Programs. Call for details. Qualified "Freight Allowance" will show on invoice, and does not include freight sensitive items or hazardous goods. This allowance is good for one shipment per day with no add-ons.

SHIPPING: If no shipping instructions are given, shipment of your order will be made by the best way available to us, at the time of the order. In the case where we are paying the freight, we reserve the right to choose the carrier. We do not "drop ship", we only ship to your location.

FREIGHT SENSITIVE ITEMS (\$12.00 - \$17.50 SURCHARGE) DEPENDING ON CARRIER: Including, but not limited to: non-packaged goods, all liquids, oils, anchors, dock bumpers, dock floats, dock hardware, dock ladders, lounge seats, tubing, trailer jacks, wake watchers, de-icers, non-packaged goods and items 4 feet in length and over.

HAZARDOUS GOODS (\$30.00 - \$40.00 SURCHARGE) DEPENDING ON CARRIER: If a shipment contains "hazardous goods", the complete shipment will be sent with a licensed carrier with the surcharge.

STEWARDSHIP ONTARIO: Fees for Municipal Hazardous Waste Program applies to paint & coatings, solvents, oil filters, oil containers, pressurized containers, single dry cell batteries, pesticides.

SPECIAL ORDERS: You must issue a Purchase Order and a Deposit for all Non-Stock items. Special orders are non-refundable and are subject to Handling Charges.